

CAPABILITY STATEMENT

WE SPECIALISE IN EMERGENCY
MAKE SAFES & HOME REPAIRS.

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We specialise in providing comprehensive insurance-based services tailored to our customers needs. With a focus on emergency response, homerepairs and more, we ensure properties are both safe and secure.



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Gold Coast, QLD



Welcome to
Ritchie's Building Group



"WITH EIGHT YEARS INDUSTRY EXPERIENCE ACROSS THE EAST COAST, I'M EXCITED TO BRING MY KNOWLEDGE, WORKMANSHIP AND DEPENDABILITY TO BUILDERS, INSURANCE AGENCIES AND HOMEOWNERS THROUGH RITCHIE'S BUILDING GROUP.

KNOWN FOR OUR EXCELLENCE AND FAIR PRICING, WE'RE PROUD TO BE YOUR TRUSTED PARTNER THIS STORM SEASON."

BRETT RITCHIE

CEO & FOUNDER

About Us



Ritchie's Building Group specialises in providing homeowners with 24/7 emergency Make Safe services across South East Queensland and Northern NSW. Our expert team inspects properties, generate insurance reports, and implement safety measures to secure the property, including roof tarping, securing windows and doors, isolating services, installing temporary fencing, and more.

Our services also include partial and complete commercial defits, residential strip-outs, home repairs, and rubbish removal—big and small.

YOUR TRUSTED PARTNER IN EMERGENCY MAKE SAFES, HOME REPAIRS, RUBBISH REMOVAL AND MORE!

EMERGENCY CALLS 24/7



We return emergency calls 24hrs a day, 7 days a week and pride ourselves on prompt action. We understand the importance of swift and efficient responses in emergency situations.

RELIABLE & RESPONSIVE

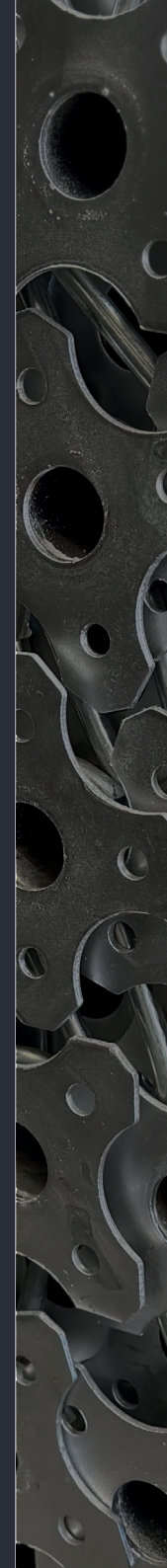


From fire damage to, floods, and break-ins, we have the expertise and resources to handle it all. With a team of experienced professionals and a commitment to quick response times, we ensure that properties are secured, restored, and maintained to the highest standards.

FULL SOLUTION



Our comprehensive services cover everything from emergency make safes to repairs, restoration, strip out/defits, rubbish removal, and even temporary fence hire. Offering a full solution that provides peace of mind during challenging times.



Our Values

Builders and insurance companies choose Ritchie's Building Group because of our steadfast dedication to reliability, integrity, and excellence. We understand the critical nature of emergency situations and are equipped to handle them with the utmost care and efficiency.

With over 8 years experience in the industry, coupled with our expert team and commitment to high standards, we are the trusted partner for securing and restoring properties across South East Queensland and Northern New South Wales.



RELIABLE & RESPONSIVE



We are committed to being there when you need us the most. Our team is available 24/7 to respond to emergencies swiftly and efficiently. Builders can trust that we will always prioritise their needs, ensuring prompt action and dependable service at any hour.



BUSINESS INTEGRITY & TRUST



We operate with the highest standards of integrity, ensuring transparency and honesty in all our interactions. Our clients' trust is paramount. We work diligently to earn and maintain it through ethical practices, clear communication, and delivering on our promises.



GENUINE COMMITMENT TO EXCELLENCE



We strive for excellence in everything we do. From emergency make safes to comprehensive repairs and strip-outs, our genuine commitment to quality and superior workmanship ensures that every project is completed to the highest standards.

Our Services



EMERGENCY MAKE SAFES



Emergency make safes are a crucial service that helps homeowners make their properties safe and secure when unexpected events such as car accidents, water leaks, break-ins, collapses, or fires occur.



REPAIRS



We specialise in repairs work for insurance claims. Our team of licensed and qualified tradespeople are available to quickly and effectively fix any damage to our client's property.



RUBBISH REMOVAL



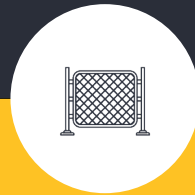
We offer a comprehensive range rubbish removal services. Whether regular waste collection, junk removal, or debris cleanup, our experienced team is here to assist with efficiency and professionalism.



STRIP-OUTS/DEFITS



From residential strip outs to commercial defits, our team will carefully remove fixtures, fittings, and non-structural elements from properties, creating a clean slate for any renovation project.



TEMPORARY FENCING - BUY OR HIRE



Managing a construction site, or securing a temporary perimeter, our high-quality temporary fencing solutions are designed to provide safety and peace of mind.



TARPS AND ACRO PROPS



Our steel acro props offer a robust and reliable solution for temporary support in construction projects. We also offer high quality tarps that are built to withstand the harshest conditions.

Servicing



*WE ARE INCREDIBLY GRATEFUL FOR THE
PROMPT & PROFESSIONAL EMERGENCY
MAKE-SAFE SERVICES PROVIDED BY
RITCHIE'S BUILDING GROUP.*

KELVIN & RAELENE

g SEQ and Northern NSW



SERVICING FROM NORTHERN NSW, TO THE GOLD COAST, IPSWICH & AS NORTH AS GYMPIE—OUR TEAM HAS YOU COVERED.



When an insurance company engages with a builder for emergency make-safe or home repair services, efficiency and reliability are paramount.

At Ritchie's Building Group, we seamlessly integrate into this process, ensuring swift and professional assistance for both builders and homeowners. From the moment a builder contacts us, we prioritise communication and coordination to streamline the process. Our commitment to prompt action and exceptional service ensures that every step, from initial contact to final repairs, is executed with precision and care.

1

SEAMLESS COORDINATION

Upon receiving a job request from a builder, our automated CRM generates a work order. This alert immediately prompts our dedicated team, who then reach out to the customer to schedule a visit to the property.

2

GETTING TO WORK

Once onsite, our experienced team assess the damage and gets to work. We'll completing the required works whether it's boarding up doors, tarping up roofs, clearing rubbish, installing temporary fencing and more!

3

SEAMLESS COORDINATION

Transparency and accountability are paramount. Our CRM tracks work, documenting progress with photos and generating reports, ensuring clear communication and visibility for clients. They trust in our professionalism and integrity.

Why Choose Us

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WE'RE YOUR TRUSTED PARTNER WITH A REPUTATION FOR RELIABILITY THAT'S COMMITTED TO EXCELLENCE. WITH EIGHT YEARS INDUSTRY EXPERIENCE ACROSS THE EAST COAST, LET RITCHIE'S BUILDING GROUP BE YOUR GO-TO PARTNER THIS STORM SEASON.

- ✓ **Swift Response:** 24/7 emergency services for prompt action.
- ✓ **Expert Team:** Experienced professionals ensure high-quality work.
- ✓ **Comprehensive Solutions:** From make-safe to repairs, we handle it all.
- ✓ **Reliable Coordination:** Seamless process from start to finish.
- ✓ **Trusted Partnerships:** Collaborate with reputable subcontractors.
- ✓ **Fair Pricing:** Competitive rates without compromising quality.
- ✓ **Superior Workmanship:** Meticulous attention to detail in every project.
- ✓ **Client Confidence:** Assurance through professionalism and integrity.
- ✓ **Reputable Reports:** Unrivaled reports generated by true professionals.

Projects managed with...



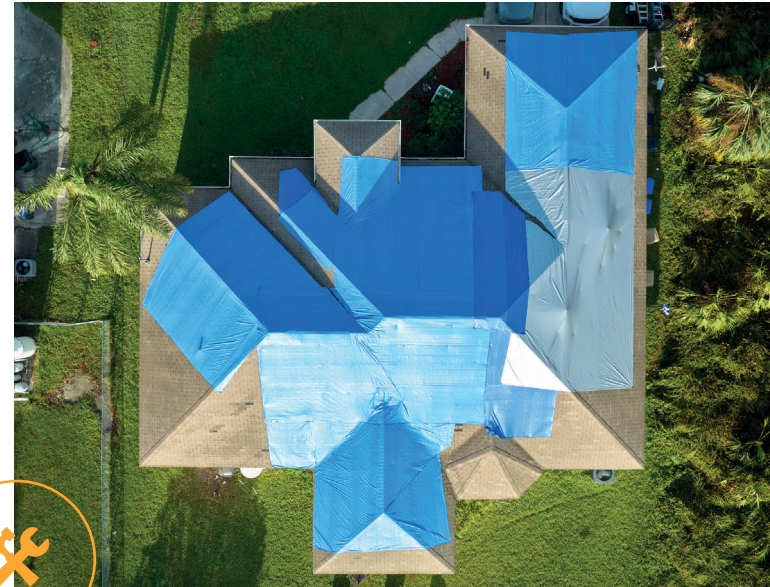
Rubbish Removal also available - no job too big or small!

www.example.com

Emergency Make Safes are our Expertise!

The team tasked with emergency make safes may need to perform a variety of tasks, such as installing tarps on damaged roofs, boarding up broken windows or doors, or engaging plumbers to address water leaks. Their main goal is to secure the property quickly and effectively to prevent further damage and ensure the safety of the occupants until the repairs can be completed. We can help with:

- Accidental Damage
- Break & Enter
- Damaged or Fallen Fences
- Fallen Trees
- Flooding
- Hail Damage
- House & Property Fires
- Malicious Damage
- Storm Damage
- Temporary Fencing
- Water Damage



24/7
365 days a year



Emergency situations don't wait for business hours. With our 24/7 availability, we can address any urgent needs, providing peace of mind to builders and homeowners alike.



Our round-the-clock availability ensures prompt action, minimising further damage and expediting the repair and restoration process.



Whether it's a weekend, holiday, or late-night emergency, builders can rely on us to be there, offering flexibility and support whenever it's needed most.

Get In Touch With Us

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At Ritchie's Building Group, we're here for you 24/7. Contact us today for prompt, professional, and reliable solutions tailored to your needs and those of your clients.



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